

## V3 Configuration Software - Euracom

### 1) Configuration >> System Configuration

**Internal** – “please hold the line”,  
**external** – through the headphone jack,  
**none** – none.

No effect in UK – no charging tones sent on ISDN

No effect in UK – see above

Have a company divided into two

For use on old systems that do not have the # and \* keys

**System configuration**

<b>Country code</b> <input type="text" value="44"/> <b>Language</b> <input type="text" value="English"/> <b>Music on hold</b> <input type="text" value="Internal"/> <b>Call charge unit</b> <input type="text" value="42"/> <b>Currency</b> <input type="text" value=""/> <input type="checkbox"/> <b>Company variants</b> <b>Company1</b> <u>U</u> US <input type="text" value=""/> <input type="checkbox"/> <b>Features for 98/99</b>	<b>Area code</b> <input type="text" value="1908"/> <b>Code number</b> <input type="text" value="999999"/> <input type="checkbox"/> <b>Charge recording</b> <input type="checkbox"/> <b>Remote switching activator/call forwarding</b> <div style="text-align: center; border: 1px dashed gray; padding: 5px; width: fit-content; margin: 0 auto;">Exit</div>
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Area code without leading 0

Code number to remotely switch off an alert

Enable storing of chargeable information (number called, time etc)

Allow remote switching of relays and remote call diversions

## 2) Configuration >> Basic Configuration

Select the type of system used

Select the type of Euracom

Define the type of connection – **PTP** (DDI), **PTMP** (MSN) or **internal** (connected to ISDN phones, PC cards etc)

Click to define the MSN's, DDI's or internal extensions

Click to define analogue telephone extensions

Click when finished

**Basic configuration**

**System options**

System type: Single system

**Single system S0 port**

Single system S0 port: Euracom 182

Port 1: PTP

Port 2: PTMP

Port 3: Internal S0

Ana ports

**Single system**

Activator function

Activator 1: None

Activator 2: None

1. Rs232

CTI/configurator

Printer

Baud rate: 9600

2. Rs232

CTI/configurator

Printer

Baud rate: 9600

OK

Define effect of relay contact(s) (secondary ringers, alarm contacts, etc)

Define the use of the RS232 port(s). At least one of them needs to be set to CTI/configurator, baud 9600 otherwise you will not be able to set the system in the future from the PC

### 3) Configuration >> PTP (DDI) Setup

If you click on a "port" button, and the connection is set as PTP, you will get the following screen:-

The screenshot shows the 'Basic configuration' window for a 'Single system - PTP'. The window is divided into several sections:

- System options:** 'System type' is set to 'Single system'.
- Single system S0 port:** 'Euracom 182' is selected.
- Port configuration - Port 1:**
  - 'System telephone number' is '65432'.
  - 'Ring mode' has radio buttons for 0, 1, 2, 3, 4.
  - 'Length of DDI number' is 'Single-digit'.
  - 'Casely off' is '0'.
  - 'Index sub.call no.' table:
 

Index	sub.call no.
1	11
2	12
3	15
4	
5	
6	
7	
8	
9	18
- Buttons:** 'Port 1', 'Port 2', 'Port 3', 'Ana ports', '<< Back to system options', and 'OK'.

Annotations on the left side of the window:

- Click here to configure PTP (DDI) access (points to 'Port 1')
- Click here to configure PTMP (MSN) access (points to 'Port 2')
- Click here to configure internal ISDN extension numbers (points to 'Port 3')
- Click here to configure analogue extension numbers (points to 'Ana ports')
- Click here to change serial ports and relay functions (page 2 above) (points to '<< Back to system options')

Annotations on the right side of the window:

- Enter the base telephone number (without the last digit – in this case, the numbers are 654320 to 654329) (points to '65432')
- Select the ring type for analogue telephones (points to 'Ring mode' radio buttons)
- Select the number of digits that change (in this case, it's the last *single* digit) (points to 'Single-digit')
- Select where you want specific DDI numbers to ring – in this case, 654321 will ring extension 11, 654329 will ring extension 18. (points to the 'Index sub.call no.' table)

## 4) Configuration >> PTMP (MSN) Setup

If you click on a "port" button, and the connection is set as PTMP, you will get the following screen:-

**Basic configuration**

**System options**

System type:

**Single system S0 port**

Port 1:

Port 2:

Port 3:

Ana ports

<< Back to system options

OK

**Single system - PTMP**

Port configuration - Port 2

MSN	Input	Ring mode				
		0	1	2	3	4
MSN 0	123456	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 1	246810	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 2	102030	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 3		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 4		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 5		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 6		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 7		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 8		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MSN 9		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Click here to configure PTP (DDI) access

Click here to configure PTMP (MSN) access

Click here to configure internal ISDN extension numbers

Click here to configure analogue extension numbers

Click here to change serial ports and relay functions (page 2 above)

Enter the MSN's you have received for your ISDN line here

Select the ring type for analogue telephones.

## 5) Configuration >> Internal So (ISDN extension) Setup

If you click on a "port" button, and the connection is set as Internal S0, you will get the following screen:-

Click here to configure PTP (DDI) access

Click here to configure PTMP (MSN) access

Click here to configure internal ISDN extension numbers

Click here to configure analogue extension numbers

Click here to change serial ports and relay functions (page 2 above)

Put in all the extension numbers you want for the internal S0 bus (This is the bus you will connect your ISDN or P4 telephones, PC ISDN cards etc to)

**Basic configuration**

**System options**

System type: Single system

**Single system S0 port**

Euracom 182

Port 1: PTP

Port 2: PTMP

Port 3: Internal S0

Ana ports

<< Back to system options

OK

**Single system - internal S0**

**Subscriber telephone numbers - Port 3**

Group call	30
Tel. no. 2	31
Tel. no. 3	32
Tel. no. 4	33
Tel. no. 5	34
Tel. no. 6	
Tel. no. 7	
Tel. no. 8	
Tel. no. 9	
Tel. no. 10	

## 6) Configuration >> Analogue Extension Setup

If you click on the “Ana ports” button, and you will get the following screen:-

Click here to configure PTP (DDI) access

Click here to configure PTMP (MSN) access

Click here to configure internal ISDN extension numbers

Click here to configure analogue extension numbers

Click here to change serial ports and relay functions (page 2 above)

Put in all the extension numbers you want for the analogue extensions

Enter telephone numbers for Door Intercom Systems

**Basic configuration**

**System options**

System type: Single system

**Single system S0 port**

Euracom 182

Port 1: PTP

Port 2: PTMP

Port 3: Internal S0

Ana ports

<< Back to system options

OK

**Single system**

**Subscriber telephone numbers - Ana ports**

Tel. no. 1: 11

Tel. no. 2: 12

Tel. no. 3: 13

Tel. no. 4: 14

Tel. no. 5: 15

Tel. no. 6: 16

Tel. no. 7: 17

Tel. no. 8: 18

Door intercom 1:

Door intercom 2:

## 7) Configuration >> Call Distribution (PTP)

This selects between distribution of the call, and how these distributions are handled

This is the PTP (DDI) port. This distribution covers any calls to 654320, and any other suffixes we didn't allocate in page 3 above (in our case, 654324 to 654328).

You have 5 possible configurations, the "call allocation" radio button above lets you define when they become active

A tick in the box means that the extension will ring when the call comes in

Call distribution

**Call distribut.**

**Call allocation**

Single system Euracom 182

**S0 port 1**

**S0 port 2**

Tel. no.: 65432

65432

	Call distribution	Subscriber	11	12	13	14	15	16	17	18	30	31
1			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

These select between the S0 ports defined in "basic configuration" in section two. (In our case, S0 port 1 was "PTP" access, and S0 port 2 was "PTMP" access.

Click here to turn all extensions to ring when a call comes in

## 8) Configuration >> Call Allocation (PTP)

This selects between distribution of the call, and how these distributions are handled

Sets the line to be busy when you have a call, or when you have a call and one waiting

Specify the day(s) of the week you want to change

Select what pattern of phones to ring for "day"

Select time that "day" starts

Define how a call transfers if not answered at night

How long it's allowed to ring

**Call distribution**

**Call distribut.**  
 **Call allocation**

Single system Euracom 182

 **S0 port 1**  
 **S0 port 2**

65432

**Busy on**     **Busy**     **Call waiting**

**Week day**    7 days a week

**Options for <7 days a week>**

**Day service**     1    2    3    4    5    **Start time day**    09:00

**Night service**     1    2    3    4    5    **Start time night**    17:00

**Call transfer day**     1    2    3    4    5    **Time (secs)**    10

**Call transfer night**     1    2    3    4    5    **Time (secs)**    10

**Subscribers to call distribution**

1 : 11

2 : 12 13 14 15 16 17  
18

3 : 11 12 13 14 15 16  
17 18 31 32 33 34

4 :  

5 :

These select between the S0 ports defined in "basic configuration" in section two. (In our case, S0 port 1 was "PTP" access, and S0 port 2 was "PTMP" access)

These are the 5 options we had on the previous page, and they show where we had selected the phone to ring

## 9) Configuration >> Call Distribution (PTMP)

This selects between distribution of the call, and how these distributions are handled

The MSN's for the lines are selected here, and the call distribution is designed independently

You have 5 possible configurations, the "call allocation" radio button above lets you define when they become active

A tick in the box means that the extension will ring when the call comes in

Call distribution

**Call distribut.**  
 **Call allocation**

Single system Euracom 182

S0 port 1  
 S0 port 2

123456
246810
102030

**Tel. no.:** 246810

Call distribution	Subscriber	11	12	13	14	15	16	17	18	30	31
1		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

These select between the S0 ports defined in "basic configuration" in section two. (In our case, S0 port 1 was "PTP" access, and S0 port 2 was "PTMP" access.)

Click here to turn all extensions to ring when a call comes in

## 10) Configuration >> Subscriber Configuration

**Subscriber configuration**

Configuration    Single system Euracom 182     Single  
 Charges     Ana ports     S0 port 3     List  
 Further

11 | 12 | 13 | 14 | 15 | 16 | 17 | 18

**Basic options**

Terminal type: Telephone

Authorization level: International

Config. authorization: Master

Intrusion authoriz.:

Auto. dial no.: [ ]

Auto. dial delay: 10 sec.

Delete PIN: No

**Features**

Call waiting protec.  
 Intrusion protec.  
 DND     Priv. calls  
 Auto. dial     Call transfer  
 Aut. conn. to ex.     Hook flash  
 CLIR    Group 1 2 3 4  
 COLR    [ ] [ ] [ ] [ ]  
 CLIP

Wake up / remind. call    Next >

OK

Change other options for users

Select Internal S0 bus subscribers

Select alternative extensions to configure

Select the use of the extension

Specify types of call that can be made

Allow user to change settings?

Allow user to intrude conversations?

Set a number to be automatically dialed after a pre-set time after picking up the handset

Used to reset the user's PIN to 0000

Show extensions one-at-a-time, or all at once

When selected, prevents call waiting beep (caller gets engaged tone)

When selected, only "master auth" can intrude and listen in

Allow "private calls" – only shows in charging as duration

Allows connection together of two external calls

Enable use of old (slow) analogue phones

Do Not Disturb

Enables Auto. Dial

Automatically dial "0" for outside line

Enabled hides your number from the recipient (same as dialing 141 on a BT line)

Gives your number to the person calling you. (Not in UK)

Supply caller ID to analogue extensions (must be enabled by your Telco)

## 11) Configuration >> Subscriber Configuration – Wake-up calls

The screenshot shows the 'Subscriber configuration' window for 'Single system Euracom 182'. It is divided into several sections:

- Configuration Options:** Radio buttons for 'Configuration' (selected), 'Charges', and 'Further'. Below them are 'Ana ports' and 'S0 port 3'.
- Display Options:** Radio buttons for 'Single' (selected) and 'List'.
- Navigation:** A row of buttons numbered 11 to 18. An arrow points to button 11.
- Basic options:**
  - Terminal type: Telephone
  - Authorization level: International
  - Config. authorization: Master
  - Intrusion authoriz.:
  - Auto. dial no.: [Empty field]
  - Auto. dial delay: 10 sec.
  - Delete PIN: No
- Wake up / remind. call:**
  - Reminder call: 08:30
  - Wake up call: 08:30
  - Days: Mo Tu We Th Fr Sa Su with checkboxes (Mo, We, Fr checked). An 'All on' button is also present.
- Buttons:** 'Switch flags', 'Next >', and 'OK'.

Annotations with arrows point to the following elements:

- 'Change other options for users' points to the 'Configuration' radio button.
- 'Select Internal S0 bus subscribers' points to the 'S0 port 3' radio button.
- 'Select alternative extensions to configure' points to button 11.
- 'Show extensions one-at-a-time, or all at once' points to the 'Single' radio button.
- 'Enter the time you want a one-off call within the last 24 hours' points to the 'Reminder call' time field.
- 'Enter the time you want a regular alarm call' points to the 'Wake up call' time field.
- 'Enter the days of the week you want this alarm call' points to the day checkboxes.
- 'Click to select all days' points to the 'All on' button.
- 'Go back to the previous screen' points to the 'Switch flags' button.
- 'Select next extension' points to the 'Next >' button.



Systems that connect

## 12) Configuration >> Subscriber Configuration – Charges (NB Limited effect in UK as no charging pulses)

Change other options for users

Select Internal S0 bus subscribers

Select alternative extensions to configure

Costs per unit for this extension

Limit for call charges (when reached, can only make emergency calls)

Select type of charging pulse sent by telco

Display charges at telephone?

Select types of calls to be recorded to printer

Show extensions one-at-a-time, or all at once

Shows current total call charges for extension

Delete current charging info for this extension

How much of the telephone number called is to be stored? Shortened removes the last three digits of the number

## 13) Configuration >> Subscriber Configuration – Call Diversions

Change other options for users

Select Internal S0 bus subscribers

Partial rerouting or feature call deflection

Set a permanent divert for this extension

Set a divert for when this extension is busy

Set a divert if this call is not answered After xx seconds

Select telephone number to be sent on outgoing calls

Subscriber configuration

Configuration  
 Charges  
 Further

Single system Euracom 182  
 Ana ports     S0 port 3

Single  
 List

11	12	13	14	15	16	17	18
----	----	----	----	----	----	----	----

**Call diversions**

CFPR  Act.

Unconditional  Act.

On busy  Act.

after  Sec.  Act.

**Call number transmission**

Show extensions one-at-a-time, or all at once

Select alternative extensions to configure

Activate the selected function

Exclusive – Euracom will only try to call out on this port. If both channels are in use, no call can be made  
 Preferred – Euracom will try to call out on this port. If both channels are in use, it will use an alternative port.

## 14) Configuration >> Door Intercom

This selects between distribution of the call, and how these distributions are handled

Select the extensions to be rung when the doorbell on the door intercom is pressed

Select between the two door intercoms (NB a 141 only has one possible door intercom system)

**Door intercom**

**Door intercom**
 **Door int. allocat.**

Single system Euracom 182

Door intercom 1      Door intercom 2

Tel. no.: 55

**Call distribution Subscriber**

	11	12	13	14	15	16	17	18	30	31	
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All on
2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All on
3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All on
4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All on
5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	All on

OK

## 15) Configuration >> Call Groups

Select a number for a group

Extensions selected to ring on this group

Select a new extension to add to the group

Then add it to the group

Remove a number from the group here

The screenshot shows a window titled "Call groups" with four panels for "Call group 1", "Call group 2", "Call group 3", and "Call group 4". Each panel has a "call no." dropdown, an "assign to" list, and a "subs.-no." list. Call group 1 has call no. 10 and extensions 11-16. Call group 2 has call no. Off and extension 11. Call groups 3 and 4 have call no. Off and no extensions. An "Exit" button is at the bottom.

Call group	call no.	assign to	subs.-no.
Call group 1	10	11, 12, 13, 14, 15, 16	11, 12, 13, 14, 15, 16, 17
Call group 2	Off		11, 12, 13, 14, 15, 16, 17
Call group 3	Off		11, 12, 13, 14, 15, 16, 17
Call group 4	Off		11, 12, 13, 14, 15, 16, 17

You can allocate up to four groups in this way

## 16) Configuration >> Manager / Office

Select the P4 telephone extension that you want to have as "the office" (ie secretary)

Select the P4 telephone extension that you want to be "Manager 1"

Select the P4 telephone extension that you want to be "Manager 2"

**Manager/Office**

**Manager/Office group 1**

**Office**

active 34 no. 1 Key manager 1

2 Key manager 2

**Manager 1**

active 31 no. 1 Key office

**Manager 2**

active 32 no. 1 Key office

**Manager/Office group 2**

**Office**

active No no. 1 Key manager 1

2 Key manager 2

**Manager 1**

active No no. 1 Key office

**Manager 2**

active No no. 1 Key office

**Exit**

Select the speed dial button that you want "the office" to use to contact "Manager 1"

Select the speed dial button that you want "the office" to use to contact "Manager 2"

Select the speed dial button that you want "Manager 1" to use to contact "the office"

Select the speed dial button that you want "Manager 2" to use to contact "the office"

### USAGE:

Press the speed dial button once to call between manager and office  
 Press the button twice to have intercom between manager and office

**17) Configuration >> Free Numbers**

Free Numbers are call numbers (or ranges) that can be used by all subscribers with "local" authorisation or above

Enter the numbers,  
or start of the  
numbers (ie 0800)  
that you allow  
people to dial

**Free numbers**

Company1

00	<input type="text" value="080"/>	05	<input type="text"/>	10	<input type="text"/>	15	<input type="text"/>
01	<input type="text" value="050"/>	06	<input type="text"/>	11	<input type="text"/>	16	<input type="text"/>
02	<input type="text"/>	07	<input type="text"/>	12	<input type="text"/>	17	<input type="text"/>
03	<input type="text"/>	08	<input type="text"/>	13	<input type="text"/>	18	<input type="text"/>
04	<input type="text"/>	09	<input type="text"/>	14	<input type="text"/>	19	<input type="text"/>

OK

**18) Configuration >> Barred Numbers**

Barred Numbers are call numbers (or ranges) that not allowed to be dialled by anyone, except those that have "No restriction" set for the extension in subscriber configuration

Barred numbers

Company1

00	089	05		10		15	
01	01908	06		11		16	
02	07	07		12		17	
03		08		13		18	
04		09		14		19	

Enter the numbers, or start of the numbers (ie 0898) that you want to stop people dialling

OK

### 19) Configuration >> Emergency Numbers

Emergency Numbers are call numbers (or ranges) that can be dialled by anyone, even if the extension has been barred, or has reached the charging limit

Emergency numbers			
Company1			
00	999	05	
01	911	06	
02	100	07	
03	192	08	
04		09	
		10	
		11	
		12	
		13	
		14	
		15	
		16	
		17	
		18	
		19	

Enter the numbers, or start of the numbers (ie 999) that you want to allow any subscriber to dial

OK

## 20) Configuration >> Virtual Subscriber

For the Virtual Subscriber to operate, you need to set one of the MSN's for the lines, or one of the DDI's to "point" to the virtual subscriber extension. You then dial this DDI/MSN to access the features for the virtual subscriber

The virtual subscriber is used for the remote switching of activators / switches and setting / changing call diversions. This per direct dialling or via a distribution and enables the entry of a PIN code or of programming procedures

Two digit extension  
number of the virtual  
subscriber

Pin number to  
enable the virtual  
subscriber to  
change the relay  
contacts remotely

Virtual subscriber

Call number → 88

Pin number → 88888

OK